

# Privacy Policy

We process your data exclusively on the basis of the legal provisions of the DSGVO, DSG 2000 and TKG 2003.

## 1. Name and contact details

*Responsible*

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Data protection officer

Brigitte Frühstück

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## 2. Collection of personal data on this website

When you visit our website, information that your browser transmits to us is automatically stored in the so-called server log files.

The website provider Mittwald CM Service GmbH & Co. KG, Königsberger Straße 4-6, 32339 Espelkamp, Germany, uses web server access logs to record which pages are accessed and when. The provider of the site justifies this with the legitimate interest according to Art. 6 Para. 1 Sentence 1 Letter f DSGVO and reserves the right to subsequently check the server log files should concrete indications point to illegal use. The logs contain the following data: IP, directory protection user, date, time, pages accessed, logs, status code, data volume, referrer, user agent, host name accessed.

The IP addresses are stored anonymously. For this purpose, the last three digits are removed, i.e. 127.0.0.1 becomes 127.0.0.\*. IPv6 addresses are also anonymised. The anonymised IP addresses are retained for 60 days.

Error logs, which record faulty page views, are deleted after seven days. In addition to the error messages, these contain the accessing IP address and, depending on the error, the accessed website. Mail logs for sending via our mail server are deleted after four weeks. The longer retention period is necessary to ensure the functionality of the mail services and to combat spam.

If you contact us, it is necessary to provide a valid e-mail address in order to be able to reply to you.

Personal data (name, address, etc.) that you provide voluntarily will be used by us for a specific purpose and will be deleted after completion of your enquiry, but at the latest after three months. If a booking is made, we must take legal retention periods into account.

## 3. Handling of personal data

We only collect, use and pass on your personal data if this is permitted by law. In the event of a reservation and/or booking, we request and process the following personal data: Name and address, e-mail, telephone number, credit card number, name and address of the credit card holder, security code and expiry date of the credit card. For these queries we use the payment provider Stripe, which also processes this data within the framework of the legal requirements.

Payment service provider Stripe Inc, 510 Townsend Street, San Francisco, CA 94103, USA; <https://stripe.com/us>. Privacy policy of Stripe: <https://stripe.com/us/privacy> (translation at <https://stripe.com/us/privacy#translation>)

Furthermore, in the case of a binding booking, the name, address and date of birth must be passed on to the Villach Municipality (registration office).

## 4. Cookies

We use cookies on our website. These are small text files that are stored on your computer and saved by your browser when you visit our site. Information is stored in the cookie to make the use of our site more pleasant and effective.

Most browsers accept cookies automatically. However, you can configure your browser so that no cookies are stored on your computer or a message always appears before a new cookie is created. However, the complete deactivation of cookies may mean that you cannot use all the functions of our website. You can edit/change your personal cookie settings at any time on the »Imprint« page.

## 5. Data subject rights

According to Art. 15 to 21 DSGVO, you have the right to information, to correction, to deletion or restriction of the processing of your personal

data, taking into account legal retention periods. Please contact our DSGVO officer, see point 1.

## 6. Data security

Within the website visit, we use the widespread SSL procedure (Secure Socket Layer) in conjunction with the highest encryption level supported by your browser. As a rule, this is a 256 bit encryption.

Privacy policy of Google:

<https://policies.google.com/technologies/ads>

## 7. Analysis Tools

We use Google Analytics, a web analysis service provided by Google Inc., hereinafter referred to as »Google«

(<https://www.google.de/intl/de/about/>) – but only if you have consented to the setting of the necessary cookies. You can edit/change your personal cookie settings at any time on the »Imprint« page.

In this context, pseudonymised usage profiles are created and cookies are used (see point 4). The information generated by the cookie about your use of our website (including your IP address) will be transmitted to and stored by Google on servers in the United States.

The information is used to evaluate the use of the website, to compile reports on website

activities and to provide other services associated with website and internet use for the purposes of market research and demand-oriented design of these Internet pages.

This information may also be transferred to third parties if this is required by law or if third parties process this data on our behalf. Under no circumstances will your IP address be merged with other Google data. The IP addresses are anonymised so that an allocation is not possible (IP masking).

You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website.

You can object to the collection and storage of data by Google Analytics at any time by downloading a browser add-on to deactivate Google Analytics and installing it for your browser or by changing your cookie settings on the Imprint page.

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(This translation is for informational purposes only, and the definitive version of this page is the German version.)